

Chris R. Mish

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Internet Technology Engineer / Hosting Services Director – Extensive experience working across most major platforms on projects of almost every kind including local IT & focusing primarily on Linux web hosting, DNS services, domain names, SSL, email, spam filtering & abuse.

Networking · Apache · BIND · Sendmail · Postfix · Procmail · Spamassassin · Ensim Webpliance · Parallels HSPC, Plesk & Plesk Billing · ModernBill · MySQL · PHP · Webmin · Virtualmin · WHMCS · OpenSRS · Enom · Authorize.net · Globalsign · ICANN rules · DMCA Compliance · Windows 3 through 7 · Debian · Ubuntu · Kubuntu · RedHat · CentOS · Fedora · Windows Server · Mac OS X · PR Damage Control · Social Marketing · IPTables · Linux Security Hardening · Automated Server Self Defense · Customer Service · Trouble Shooting · Tech Support · Planning & Management · Blades · ShoutCast · GIMP · Photoshop · Corel Draw · MS Office

Employment

2Advanced Studios, LLC (Hosting Director)

Aliso Viejo, CA – November/2004-June/2011

2Advanced.net / 2Advanced.com – Working on, overseeing, planning, most daily and long-term efforts involved in expanding & maintaining 2A's Linux and windows shared, virtual & dedicated hosting systems as well as assisting in local IT support for the studio along with any other duties which required familiarity with a wide range of hardware, OS and software.

(mt) Media Temple, Inc. (Hosting Tech)

Santa Monica, CA – February/2002-November/2004

MediaTemple.net – Linux Sysadmin duties ranged from attack mitigation & troubleshooting to expansion planning & testing. Customer service & support duties ranging from writing knowledge base articles, escalated tickets and phone support. Assisted damage control efforts by helping to search for publicly posted customer complaints and helping to turn situations around & recover happy customers.

WWW.com / OnAir.com (Systems Admin)

Irvine, CA – 2001-2002

OnAir.com – Primary role was systems administration for the internet services the company operated on & provided to customers. Domain names, DNS services, web sites, as well as supporting the free www.com email service and abuse department. Secondary roles included streaming services administration, assisting the system architect who developed critical custom applications. Additional duties involved serving as backup Exchange server admin & limited internal IT/office support.